

# Who's Who IN HR



## Christine Mavilia

### Chief Talent Officer

- I have been with Shields for 22 years!
- In my role, I oversee every facet of HR, including talent acquisition, development, employee relations, benefits, compliance, and beyond.
- I work closely with all our departments to foster a positive culture at Shields, one that resonates with the organization's core values.
- I also take pride in being an active Diversity, Equity, and Inclusion Committee member. I am personally committed to creating a future where every Shields employee feels empowered to bring their authentic selves to work.



## Paula Bigelow

### Human Resources Director

- I have been at Shields for 33 years!
- As the Human Resources Director, I am responsible for the oversight of all things employee relations, recruiting, and benefits! I strive to ensure that Shields employees have access to optimal benefits.
- I serve as our employee relations resource, utilizing our policies and best practices to uphold the cherished culture within our organization.
- Fun Fact – I was part of the team that founded Shields Cares



## Christine DiSangro

### Senior Learning and Development Manager

- I have been with Shields for 16 years!
- I manage all things Shields U; leadership development, compliance trainings, HealthStream and support training initiatives for new system roll outs. Along with that I lead the oversight of the WTG MRI Technologist Trainee program and collaborate with local colleges to promote opportunities for training and talent acquisition.
- I am also a Co-Chair of the Women's Initiative Network at Shields (WINS), first Employee Resource Group at Shields!



## Jean Jones

### Human Resources Generalist

- I have been with Shields for 17 years!
- Once an employee is hired, I am responsible for welcoming them to Shields and working with them on the required credentials needed for their position. I spend time ensuring all these documents are received, and then I can verify that their credentials and licenses submitted are valid and up to date.



**Raegan Poschmann**  
Talent Acquisition Manager

- I have been at Shields for 20 years, assuming various roles.
- As the Talent Acquisition Manager, I am entrusted with sourcing, recruiting, hiring, and retaining exceptional candidates for our organization. Alongside managing the recruitment team, I am dedicated to enhancing our employer brand.



**Alexandra Hardie**  
Benefits Specialist

- I have been with Shields for over 5 years. I moved through various roles within Customer Care, most recently as a CC Manager, and transitioned to HR almost one year ago.
- My current responsibilities include all things benefits!



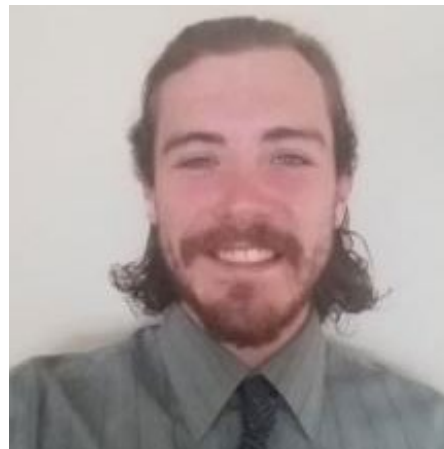
**Colleen Mullen**  
Sr. Learning and Development Specialist

- I have been with Shields for 24 years!
- In my current role, I assign/develop HealthStream trainings. Additionally, I manage student clinical rotations, IV training sessions, the CPR program, and employee credentials.



**Lauren Bender**  
Benefits Specialist/  
HR Generalist

- I have been with Shields for one month!
- In my position, I am responsible for recruiting efforts, any badge requests, and all things ADP, including reporting.



**Christopher Santos**  
Human Resources  
Generalist

- I have been with Shields for 7 years, recently moving to the HR team from the PAS Team!
- In my position, I help assist with benefits (including the Shields Rewards platform), recruitment, maintaining employee updates, and reporting in ADP.

**Providing assistance and addressing your inquiries remains a top priority for us.**

Feel free to contact the HR team at [HumanResources@shields.com](mailto:HumanResources@shields.com) for any assistance or questions you may have.

